If I had to select one theme that characterizes 2011 it would be alignment. For the past 12 months each of the 14 ministries within the St. Joseph Health System, as well as the Health System itself, have devoted much time and collective effort into aligning strategic initiatives, regionalizing resources and unifying the St. Joseph Health System brand across all ministries. I’m pleased to report that this effort will solidly position St. Joseph Hospital and the St. Joseph Health System for growth at a time when healthcare reform and a fragile economy continue to paint a complex healthcare landscape.

The theme of alignment has also been prevalent within the walls of St. Joseph Hospital. In July 2011, surveyors from The Joint Commission and the American Nurses Credentialing Center (ANCC) visited our campus the same week. The Joint Commission accredits and certifies healthcare organizations and programs in the United States. Joint Commission accreditation and certification is recognized nationwide as a symbol of quality that reflects an organization’s commitment to meeting certain performance standards. The ANCC surveys were on campus as part of our Magnet recertification process to “verify, clarify and amplify” our submitted documentation. The ANCC only certifies hospitals that meet stringent qualitative and quantitative standards that define the highest quality of nursing practice and patient care.

To host Joint Commission and Magnet surveyors during the same week is a testimony to our strong alignment as a ministry. Whether speaking to doctors, nurses or ancillary staff, surveyors were impressed at how seamlessly staff, departments and entire divisions interacted and supported each other. The surveyors stated that St. Joseph Hospital was “exemplary,” and demonstrated a number of best practices. This is alignment at its finest!

A further testimony to our alignment as a ministry came in March 2011 when St. Joseph Hospital was recognized as one of the top 10 hospitals in the Los Angeles/Orange County metropolitan area by U.S. News & World Report’s new “Best Regional Hospitals” survey. This does not happen by chance. This special distinction recognizes our breadth of expertise and the exceptional care we provide across the continuum – from nursing to our highly skilled physicians and dedicated ancillary staff.

Aligning our incredible culture of caring with our demonstration of quality outcomes is a reflection of the commitment and expertise of everyone on our team. Our donors and supporters also play a key role in alignment through our philanthropy efforts. Your generous support enables us to invest in technology and innovations such as the hybrid operating room, robotics and new private rooms. Philanthropy also allows us to grow our cancer, heart and Women’s programs so we can align our services to meet the future needs of our community.

Alignment feels good!

Thank you for your generosity and ongoing support as we work together to build a healthier tomorrow.

Sincerely,

Steven C. Moreau
President and Chief Executive Officer
St. Joseph Hospital
NURSING | A Year of Excellence

In July, three Magnet surveyors from the American Nurses Credentialing Center (ANCC) visited St. Joseph Hospital as part of the hospital’s Magnet recertification process. The hospital originally achieved Magnet status in 2007, a feat only 3 percent of all acute care healthcare organizations out of 6,000 institutions nationwide have achieved.

“Every four years, St. Joseph Hospital must reapply for Magnet credentialing,” says St. Joseph Hospital’s Katie Skelton, RN, NEA-BC, Chief Nursing Officer and Vice President, Patient Care Services. Like the hospital’s original Magnet application in 2007, the recertification process involved extensive and detailed written documentation, a site visit and interviews with physicians, nurses, ancillary staff and patients.

“Magnet truly is a hospital-wide effort!” says Katie. Magnet also is one of the highest honors a hospital can receive for nursing excellence. Magnet hospitals serve as a fount of knowledge and expertise for the delivery of nursing care globally. Grounded in core Magnet principles, Magnet hospitals are flexible and constantly striving for discovery and innovation. They will lead the reformation of healthcare, the discipline of nursing; and care of the patient, family and community.

“The Magnet model serves as our road map for nursing practice and research,” explains Katie. “The model’s five components help us meet nursing challenges head on. It’s all about achieving nursing practice excellence.”

The Magnet model’s five components include:

- **Transformational Leadership** - Today’s healthcare environment requires a new way of thinking. St. Joseph Hospital nurses are empowered to think outside the box and drive transformational change. As a result, the hospital is strong and well positioned for the future.
- **New Knowledge, Innovation and Improvements** - Through new knowledge and research, the Division of Nursing has made remarkable progress in improving nursing care, enhancing the patient experience and improving patient outcomes.
- **Exemplary Professional Practice** - St. Joseph Hospital is committed to offering Perfect Care to each patient we serve. To achieve Perfect Care, we work hard to improve existing processes and to create new process based on evidence-based practice. As a result, we have achieved patient outcomes that are among the best in the nation.
- **Structural Empowerment** - Nursing’s Strategic Plan provides the framework for continuous quality improvement. The plan challenges nursing to develop new ways of thinking and delivering care, and to blend the art and science of nursing with a transformational leadership style that provides the best possible outcomes for our patients.
- **Exemplary Professional Practice** - Magnet designation extend far beyond nursing and positively affect the entire healthcare team. St. Joseph Hospital’s Magnet status signifies both a positive practice environment for nurses as well as enhanced patient outcomes.

While these components of the Magnet “road map” help hospitals achieve nursing practice excellence, the benefits of Magnet designation extend far beyond nursing and positively affect the entire healthcare team. Magnet designation also provides the best possible outcomes for our patients.

Since Magnet designation, the hospital has achieved a significant decrease in its rate of patient mortality. Research within Magnet hospitals shows significantly lower mortality rates, shorter lengths of stay and greater patient satisfaction. Magnet designation also provides the best possible outcomes for our patients and the entire healthcare team.

As the role of the professional nurse evolves, tomorrow’s clinical leaders must be prepared to assume a much greater role in patient care. To this end, St. Joseph Hospital has more than 700 nursing students in clinical rotations annually. These students appreciate a supportive learning environment that is conducive to teamwork, collaborative practice and outstanding care. Fostering innovative collaborative practice and to blend the art and science of nursing with a transformational leadership style that provides the best possible outcomes for our patients.

**Planning for tomorrow**

Today, St. Joseph Hospital has a professional practice environment that is among the best in the country, acknowledged by our Magnet status and other criteria.

“The role of the professional nurse has never been more important,” says Katie. “Every single strategy that supports our goals of Sacred Encounters, Perfect Care, Healthiest Communities and Growth all depend on the RN at the bedside executing his or her role effectively.”

Today’s healthcare environment requires a new way of thinking. St. Joseph Hospital nurses are empowered to think outside the box and drive transformational change. As a result, the hospital is strong and well positioned for the future.

“The role of the professional nurse has never been more important,” says Katie. “Every single strategy that supports our goals of Sacred Encounters, Perfect Care, Healthiest Communities and Growth all depend on the RN at the bedside executing his or her role effectively.”

To learn more about how you can support nursing excellence at St. Joseph Hospital, please contact the Foundation at 714-347-7900 or foundation@sjhd.org.
INTRODUCING THE CENTER FOR BREAST IMAGING AND DIAGNOSIS

By Kimberly Ray, MD

St. Joseph Hospital's breast imaging team takes great pride in providing clinical excellence to the patients we serve. Our new Center for Breast Imaging and Diagnosis will help us fulfill another important part of our mission: delivering truly patient-centered care.

Key to achieving this goal is the new center's design: a soothing environment designed to the patients needs in mind. For more information, please visit sjo.org/women.

Kimberly Ray, MD, is the Medical Director of Breast Imaging.

Geoff Fears, President and CEO of TriPacific Capital Advisors, has a personal interest in serving as a St. Joseph Hospital Foundation board member. He believes the staff of the hospital saved the life of his wife, Valerie, several years ago. He has also counted on the hospital to provide care to other family members throughout the years.

"I first became involved with the Leadership Council in 2002 after Valerie was hospitalized with a life-threatening condition," he recalls. "The great care she received motivated me to become more involved. Serving on the Foundation Board allows me to further support the mission of St. Joseph Hospital.'"

What made a huge impression on Geoff, however, was the care his wife received while recovering in the hospital. He approached the Foundation and asked to make a donation in gratitude for her care.

"At that time, I was told that it was not the policy of the hospital to accept gifts from donors while they had a loved one in the hospital," he says. "I was told that if I wanted to contribute that I could do so after Valerie's discharge. That really stuck with me. The hospital doesn't ever want to be perceived as trying to solicit gifts while patients' families are in turmoil and people are most vulnerable. That speaks volumes about the integrity and ethical approach you find at St. Joseph Hospital.'"

Two areas that Geoff is especially interested in focusing on include The Center for Cancer Prevention and Treatment at St. Joseph Hospital and the Emergency Department.

"My father was treated at The Center prior to his death and the staff there was tremendous," he says. "Cancer affects so many, and the new Center is such a resource for the community. And the Emergency Department is often a patient's first introduction to the hospital. Nobody wants to be in the Emergency Department, but St. Joseph Hospital goes out of its way to soothe patients and families and offer the best treatment available. My wife was initially seen in the Emergency Department, and I was very impressed with the care there. Dr. James and Linda Pierog (head of Emergency Services and a Foundation Board member, respectively) along with John Senteno, RN, (Emergency Department Executive Director) are always looking for ways to improve patient care, and that inspires me."

In addition to a demanding job and his new role as a board member, Geoff is active in a number of community and professional organizations. He founded TriPacific in 1995 and currently manages more than $750 million in revenue and debt investments on behalf of its institutional partners.

"I am genuinely honored to be a part of the Foundation and look forward to helping support St. Joseph Hospital in these challenging times."
More than 900 guests cheered the 26 St. Joseph Hospital cancer patient and survivor models as they walked the runway on Sunday, June 26th at the 15th Annual Circles of Life Fashion Show & Luncheon at the Hilton Anaheim. The chair of this year’s event was the Medical Director of Radiation Oncology, Robert Ash, MD.

Thanks to the generous support and efforts by many, the event netted more than $92,000 benefiting the Neuro-Oncology Program at The Center for Cancer Prevention and Treatment at St. Joseph Hospital.

This memorable event included a champagne reception, opportunity drawings, mystery bags, luncheon, first-time live auction and a fashion show that brought guests to their feet in honor of the models. We hope to see you next year on July 1, 2012. You won’t want to miss it!

2011 FASHION SHOW  |  ‘Imagine’ a True Success

SPONSORS
(The As of 6/1/2011)

Platinum Circle
Resources Global Professionals, Inc.
French Shaving Company
Tom and Sharon Malley

Gold Circle
Huntington Medical Group of Orange County, Inc.
Dr. Sean Huang and Shina Chung
West Coast Neurosurgical Associates
Mrs. Gina Widcoholic and Family

Silver Circle
Rob Ash, MD and Valley Radiation Associates
Medical Group, Inc.
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Kollmann & Associates, Inc.
Pamela, Teri, Wenser, William and Sherry
PDC Facilities, Inc.
Lawrence Wagner, MD
Michael and Janice Waldron

UNDERWRITERS
Cancer Center Staff Table
Charlaine and Mike Evan
Champagne
Orange County Pathology Medical Group
Invitations
Michael Fowke, MD
Luncheon
Sherwin Vaughan
Model Flowers
Dr. and Mrs. Lawrence S. Barnett
Patti Crux and David Cordovas
Jean and Bill Fowke
David and Andreia Little
Verita Williams, MD
Model Orientation and Rehearsals
Cherret, Inc.
Model Photographs
Michael and Christine Aveni
Jean and Bill Fowke
Aphie Ferenczak, MD
Anita Gregory, MD
Publicity
Phil and Peggy Martin
Minuteman Parking Company
Program
Coleman and Dr. Raymond Cazzani
Alexander Sardaral
Lawrence Wagner, MD and
Michael Wagner
Sisters’ Table
Mike Abdalla, MD and Juan Abdalla
Mr. and Mrs. Robert L. Bachman
Bill and Pat Public

Sisters’ Tickets
Richard and Melinda Jean
Vivrette

Linda W. Kelly
Mr. and Mrs. Ronald Lewis
Curtis and Sheila Levy
Michael and Mary-Lou
Bataora and the Magazine
Dana and Dr. Daniel Margulies
Bill Marquard
Joe McCarthy
Heinz and Leah Melian
Kathryn and Charles Miller

Michael M. O’Connor, DDS
Carrigan and Douglas Payne
PDC Facilities, Inc.
Laryn Pavrience
Eden and Tony Petersen
Theresa and Alan B. Reuss
Christine Richard
Anne and Odessa Rebein
Mr. and Mrs. John Ruftiego
Patte Goveau
Nancy and Geoff Stock
James and Susan Swenson
James and Melodee Towlin
Pat Wallace
Mack Wilson
Beleri Galliata-Wilton and
Mary Winston
Kathy and Steve Yozsaki

THANK YOU
To Our 2011 Circles of Life St. Joseph Hospital Fashion Show Sponsors and Underwriters
Emma Ruben Learning – and Teaching – Life Lessons

In her spare time, when 8th grader Emma Ruben isn’t hanging out with her friends, she loves to listen to country music, especially Taylor Swift. During the past four years, however, spare time has been in short supply as Emma has been learning Hebrew, reading in her free time.

Emma ruben Learning – and Teaching – Life Lessons

“Music is so important to me. During the past four years, I’ve spent much of my free time learning Hebrew and listening to country music. It’s helped me to feel happy about my choice. Emma’s donation made her feel happy about her choice. “Everyone was so nice and helpful. Because he had that kind of experience I felt the hospital deserved the money to continue doing amazing work to help save people’s lives every day.”

No doubt Emma learned many valuable life lessons through these experiences. “I know St. Joseph Hospital is a Catholic hospital and my cousin was Jewish. I thought it was so nice that they didn’t discriminate and gave him the same incredible care as everyone else.”

Lynn Harkins – It’s About Feeding Your Soul

Lynn has served on the Employee Partners Committee since it began in 2003. “It’s great to be with like-minded people, who understand that employees form the foundation of St. Joseph Hospital. I believe every employee should feel committed to making sure this hospital and its mission continue. When the Foundation asks for funding from outside sources, being able to say that employees think the hospital is worthy of their support speaks volumes. But it can’t always be the same group of people – it has to be inclusive. And who here can’t afford $5 a pay period?”

Since Employee Partners began, more than $2.3 million has been raised to support St. Joseph Hospital. “It’s exciting to think about the hospital projects we’ve helped fund,” Lynn shares. “Our management team has encouraged me to step out of my job description to reach my potential.”

Giving of Time and Treasure

St. Joseph Hospital relies on the hard work and dedication of more than 900 volunteers to do everything from greeting visitors to assisting new families leave the hospital. And now we can add one more thing to the list. In June 2011, the Volunteers at St. Joseph Hospital presented the Foundation with a gift of $100,000, which included the proceeds from the volunteer gift shop, bake sales and other fundraising activities.

The volunteers wanted their generous gift to directly impact patients, and the clinicians who care for them. That’s why the Volunteer Advisory Board designated a portion of their gift for the purchase of an Arctic Sun 5000. This revolutionary piece of equipment can lower a patient’s body temperature after resuscitation from cardiac arrest, dramatically improving the odds of brain function return. Knowing how vital this equipment is to our patients, the hospital has been renting one on a monthly basis.

The list of what our volunteers contribute to the hospital seems to be endless. We thank them for their generosity and for helping St. Joseph Hospital provide the best possible care to the community we serve.

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Those who can, do. Those who can do more, volunteer.

–Author unknown
NEW MEDICAL DIRECTOR APPOINTED
for La Amistad de Jose Family Health Center and Puente a la Salud Mobile Community Clinics

La Amistad de Jose Family Health Center and Puente a la Salud Mobile Community Clinics are pleased to welcome new Medical Director Gráinne McEvoy, MD. Dr. McEvoy replaces Mike Malouf, MD, who is now a Hospitalist for St. Joseph Heritage Medical Group. While Dr. Malouf will definitely be missed, patients at La Amistad can rest assured knowing that Dr. McEvoy is passionate about their health and truly enjoys community medicine.

Dr. McEvoy is a graduate of UCI School of Medicine and completed her Family Medicine residency at Kaiser Permanente Orange County. While doing her residency, she realized her true calling for community medicine. She has also worked at local community clinics, including AltaMed and Laguna Beach Community Clinic, as well as at Kaiser. She enjoys community medicine because it provides a physician with opportunities to make a big difference in patients’ lives.

A native of Belfast, Northern Ireland, where she received her Gaelic name (pronounced Grania), Dr. McEvoy has lived in the United States since childhood and regrets that she has long since lost her wonderful Irish accent. She lives in Irvine with her husband, a teacher and department chair at Mater Dei High School, and their three young children. When she’s not busy with her family, Dr. McEvoy is an avid reader and a devoted knitter.

Care for the Poor Endowment
Realizing there will always be healthcare needs for the working poor, the Care for the Poor Committee was instrumental in establishing a permanent endowment for the hospital’s clinics through the St. Joseph Hospital Foundation.

An endowment is an investment fund set up by the Foundation. The endowment grows through investment returns and new donations. Each year, a percentage is withdrawn and used to support the medical, dental and vision services our community clinics provide to low-income patients. As the endowment grows, so too does this annual donation to the clinics.

Endowment funds are used by many nonprofits, hospitals, universities and churches. By giving to the endowment fund, your gift will go on giving long after your lifetime and help sustain the clinics in perpetuity. The endowment is funded by donations, which are tax deductible for the future. We are extremely grateful to each of them for their generosity.

For information on how to name the hospital in your will or trust, or gifts that create income to the donor, contact Carolyn White at 714-347-7900 or sjogift.org.

HOW YOU CAN HELP
Your gifts to the Care for the Poor programs help support our clinics in many ways. For example:

- $25 1 life-saving inoculation
- $75 1 month of medical supplies for a diabetic patient
- $95 1 comprehensive Peripheral Artery Disease (PAD) screening
- $150 1 patient visit for primary medical care
- $500 140 cholesterol screenings
- $1,000 Cataract surgery for someone losing sight

For more information please contact the Foundation office at 714-347-7900 or foundation@stjoe.org.
IN APPRECIATION

First Time Donors to St. Joseph Hospital

Through their generous pledges and contributions, the individuals, corporations, community organizations and foundations listed below continue to help St. Joseph Hospital expand its mission to improve the health and quality of life of the people in the communities we serve. We would like to recognize all gifts; however, because of space limitations, this list recognizes first-time donors who made outright gifts or cumulative gifts of $100 or more between April 16, 2011 and August 31, 2011. Each gift received is important and makes a significant difference at St. Joseph Hospital. We sincerely thank all of our friends for their philanthropic support.

Donor Listing as of August 31, 2011

Supporting St. Joseph Hospital

There are many ways that friends of St. Joseph Hospital can give to help continue providing the best healthcare to our community. Donors can choose from the following giving options:

- Individual annual gifts of $500 or more are recognized above.
- Pledge gift (to honor a loved one or, favorite physician or nurse)
- Memorial gifts (gifts of $1,000 and above are recognized on the donor Wall. Estate gifts are recognized above)
- Corporate support gifts of $1,500 annually qualify as Corporate Partners. Cumulative gifts above are recognized as Corporate Partners. Cumulative gifts of $10,000 and above are recognized as Corporate Partners.
- Gifts of appreciated assets such as securities or real estate
- Estate plans
- Memorial gift (gifts of $1,000 and above are recognized above)
- Outright gift via cash or check
- Credit card (a great way to collect frequent flyer miles)
- Direct debit of funds from your checking account to fulfill a pledge
- Donate a used vehicle such as a car, motorcycle, RV, or boat to Cars4Causes (cars4causes.net)
- Donate funds from your checking account to fulfill a pledge
- Contact the Foundation at 714-374-7900 or at foundation@stjoe.org.

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* Please see page 19 for more information.
The end of the year is a time for reflection and for giving thanks for all the good in our lives. At St. Joseph Hospital, we are thankful for the opportunity to take care of our Dear Neighbor, just as the Sisters of St. Joseph of Orange have been doing since our doors first opened in September 1929. We are thankful for the chance to continue their good work with Dignity, Service, Excellence and Justice. We are also thankful for you. Your continued support and dedication to St. Joseph Hospital have helped us achieve some of our greatest accomplishments, such as the Patient Care Center and the Center for Cancer Prevention and Treatment. But our work is not complete. As the needs of our community change and grow, so too must the hospital. We look to you for support as we move into the future. Please consider supporting the hospital before the new year begins. Your tax deductible gift can be directed toward the areas of your choice, whether it is to help advance our robotic surgical program, to help provide private rooms in our new Mother Baby Unit for new families to bond, or for the Care for the Poor program. Your gift, no matter the size, will make a difference in the lives of the patients we serve for years to come. Thank you for your support. May you and your family have a peace-filled holiday season.

For more information or to make a year-end gift, please contact the Foundation at 714-347-7900 or foundation@stjoe.org. You may also make a gift online at sjo.org/waystogive.

A YEAR IN EXCELLENCE

The Center for Cancer Prevention and Treatment. But our work is not complete. As the needs of our community change and grow, so too must the hospital. We look to you for support as we move into the future. Please consider supporting the hospital before the new year begins. Your tax deductible gift can be directed toward the area of your choice, whether it is to help advance our robotic surgical program, to help provide private rooms in our new Mother Baby Unit for new families to bond, or for the Care for the Poor program. Your gift, no matter the size, will make a difference in the lives of the patients we serve for years to come. Thank you for your support. May you and your family have a peace-filled holiday season.

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HOSPITAL AWARDS AND ACCOLADES

At St. Joseph Hospital, we are dedicated to extending the healing ministry of the Sisters of St. Joseph of Orange by offering clinical excellence and compassionate, family-centered care to each patient we are honored to serve. This dedication has earned St. Joseph Hospital national attention. We are honored to share our success with you:

CHART - The California Hospital Assessment and Reporting Taskforce (CHART) presented St. Joseph Hospital with a fourth consecutive “Certificate of Excellence” based on quality data through August 2011. St. Joseph Hospital was the only hospital in Orange County to achieve this distinction and ranked second in the state of California.

Consumer Reports - In the October 2010 issue of Consumer Reports, thoracic and cardiovascular surgeons based at St. Joseph Hospital were listed as one of the nation’s top 50 groups, one of the three top groups in California, and were the only group in Orange County named. This was the first ever rating of doctors in Consumer Reports. The rating was achieved because of both quality of care and transparency in public outcome data reporting.

U.S. News & World Report - U.S. News & World Report has recognized St. Joseph Hospital as one of the top hospitals in Los Angeles/Orange County for 2011, providing clinical excellence in seven specialties (cancer, ear, nose and throat, gastroenterology, gynecology, kidney disorders, neurology and neurosurgery and orthopedics). Orange County’s Most Trusted Brand - St. Joseph Hospital has been named one of Orange County’s most trusted brands in 2011, providing clinical excellence in seven specialties (cancer, ear, nose and throat, gastroenterology, gynecology, kidney disorders, neurology and neurosurgery and orthopedics).

Physician’s of Excellence - Nearly 100 physicians on the St. Joseph Hospital Medical Staff were named by the Orange County Medical Association and recognized in Orange Coast magazine as 2011 Physicians of Excellence for their achievements.

QUEST High Performing Hospitals - In 2011 St. Joseph Hospital was recognized with an "honorable mention" for excelling in high-value care delivery as part of the Premier Healthcare Alliance QUEST®: High Performing Hospitals Collaborative. Our performance was in the top 25 percent in the nation of QUEST® hospitals, which are the highest performing in the country. The hospital exceeded the top performance threshold in four of five areas:

- Evidence Based Care: (Delivers the most reliable and effective care based on national guidelines that follow proven practices.)
- Mortality
- Patient Experience
- Cost of Care

For more information on these and other honors the hospital has earned, please visit sjo.org.
PLEASE JOIN US FOR THE ANNUAL LIGHT UP A LIFE TREE LIGHTING CEREMONY | benefiting St. Joseph Hospice

Sunday, December 4, 2011 at 5:30 p.m.
St. Joseph Hospital Park
(between the parking structure and hospital)
1100 W. Stewart Drive, Orange

Holiday entertainment and refreshments will be provided.

You can honor a special friend or family member or memorialize a loved one by dedicating a light on the St. Joseph Hospital Tree of Lights. By supporting Light Up A Life this holiday season, you are helping patients and families living with life-limiting illnesses receive the support and care they need to enjoy every moment with their loved ones and friends.

For more information, call the Foundation office at 714-347-7900.

CONNECT WITH US

Sjo.org/waystogive for information about the hospital, ways to give, upcoming special events, and to sign-up to receive The Monitor electronically!

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