



St. Joseph Hospital of Orange
1100 W. Stewart Drive
Orange, CA 92868
714-633-9111
www.sjo.org
www.stjhs.org

Interim President & CEO: Joe Randolph
Chief of Staff: George Moro, M.D.

Licensed Beds: 525
Employees >3,800
Physicians on staff ≈ 1,000
Volunteers = 800

About St. Joseph Hospital

Founded in 1929, St. Joseph Hospital in Orange, California is a nationally recognized, 525-bed, not-for-profit Catholic hospital dedicated to extending the healing ministry of the Sisters of St. Joseph of Orange. Fully accredited by The Joint Commission and designated as a Magnet hospital for nursing excellence, St. Joseph Hospital's reputation for clinical excellence and compassionate, family-centered care draws patients from all over the United States. With a highly recognized 1,000-member medical staff and more than 3,800 support staff, St. Joseph Hospital is home to more than 75 specialty programs, including The Center for Cancer Prevention and Treatment, the Heart and Vascular Center and a nationally acclaimed Orthopedics program that has been ranked among the top 50 in the nation by *U.S. News & World Report*. Equally important is St. Joseph Hospital's dedication to caring for the medically underserved through health education programs, a free-standing medical and dental clinic, and mobile health vans. St. Joseph Hospital depends on philanthropic support from the community to carry out its mission. These efforts are coordinated through the St. Joseph Hospital Foundation.

Our Mission - To extend the healing ministry of Jesus in the tradition of the Sisters of St. Joseph of Orange by continually improving the health and quality of life of people in the communities we serve.

Our Vision - We bring people together to provide compassionate care, promote health and improve and create healthy communities.

Our Values - The four core values of St. Joseph Hospital – Dignity, Service, Excellence and Justice -- are the guiding principles for all we do, shaping our interactions with those whom we are privileged to serve.

Our Promise - At St. Joseph Hospital, we have a vision for what the future looks like and it's driven by the question, "What if?" What if there were no diseases? What if medicine cabinets stayed empty? What if IV bags became obsolete? We believe anything is possible when our skilled team of doctors, nurses and hospital staff is leading the way. This vision is not just our hope. It's a goal that everyone at St. Joseph Hospital of Orange is continuously striving to reach. And it's our innovative methods of treatment, our state-of-the-art instruments and our dedication to answer, "what if?" that will get us there.

Hospital Volume (FY 2010*):

Inpatient Discharges: 21,218
Outpatient Visits: 272,085

* Source: St. Joseph Hospital FY10 Focus Report

Office of Statewide Health Planning and Development (OSHPD) Statistics (CY 2009 – most current)

St. Joseph Hospital (SJO) ranking

- First in Orange County and second in the state of California in Emergency Department visits * (101, 945 visits)
- First in Orange County and second in the state for surgical volume (28, 027 procedures)
- First in Orange County for cardiac catheterizations (3, 221)
- Second in Orange County for the number of deliveries (5,149 live births)

*SJO and CHOC volume combined

Services Include:

- Bariatric Care Program
- Behavioral Health (Inpatient/Outpatient)
- Blood Donor Center Services
- Breast Program
- The Center for Cancer Prevention and Treatment
- The Center for Health Promotion
- Colorectal Program
- Community Outreach Programs
- Endoscopy & Gastrointestinal Lab
- Emergency Services
- Heart and Vascular Center
- Home Health Services
- Hospitalist Program
- Intensivist Program
- Kidney Dialysis Center
- Kidney Transplant Center
- Laborist Program
- Maternal Fetal Testing Center
- Mother Baby Assessment Center
- Nasal & Sinus Center
- Neurosurgical Services
- Orthopedic Program
- Pain Clinic
- Palliative Care
- Philanthropic Services
- Physician Referral
- Rehabilitation Services
- Robotic and Minimally Invasive Program
- Sleep Disorders Center
- Spiritual Care
- Support Groups
- Surgical Services
- Volunteer Services
- Women's Services
- Wound Management Services

Community Benefit

St. Joseph Hospital is committed to identifying and actively addressing unmet needs in the local communities we serve through charity care and by providing community services for the economically poor and the broader community. Community investment is hardwired into the hospital's organizational budget and financial planning. The hospital proactively commits a percentage of their annual net income to fund community benefit efforts.

Below are two of the services helping to address unmet healthcare needs in the hospital's service area. To learn more about St. Joseph Hospital's Community Benefit Report, visit http://www.sjo.org/About_Us/Mission_and_History/Community_Benefits_Plan.aspx

La Amistad de Jose Family Health Center is a fixed-site health clinic that began operations in 1986. The Center logs approximately 14,000 visits annually, serving economically disadvantaged individuals who do not have healthcare insurance coverage. La Amistad provides low-cost medical and dental services for persons of all ages, along with medications, diagnostic tests and health education to those who would not otherwise have access to these services. The clinic serves a large population of working class men and women who have household annual incomes of \$19,596 or less. Located at 353 South Main St. in Orange, the Center's services are available Monday through Friday and one Saturday per month.

Puente a la Salud Mobile Community Clinics are state-licensed mobile clinics. Implemented in 1996, the mobile clinics meet the need to provide healthcare services to the large population of seasonal and migrant workers and their families. Through the use of four mobile units, Puente a la Salud provides basic medical, dental and vision care including health promotion and prevention, diagnosis and treatment, health education, first aid and child safety. The clinic's services are available Friday through Monday at selected community centers, schools and sites around Orange County. The clinic logs approximately 7,000 medical, dental and vision visits annually and provides 3,000 education encounters

Physicians

St. Joseph Hospital is proud of its award-winning Medical Staff. Many of our doctors are nationally known leaders in their clinical fields. Of our nearly 1,000-member Medical Staff, the vast majority of our doctors are board certified, and some are triple board certified. In addition, our doctors represent 74 medical specialties.

The majority of our doctors practice in either an independent office or as part of a medical group. Our doctors also participate in various insurance plans. Two physician networks associated with St. Joseph Heritage Healthcare are St. Joseph Hospital Affiliated Physicians (www.sjhaph.org) and St. Joseph Heritage Medical Group (www.sjhmg.org).

For a referral to a St. Joseph Hospital doctor visit www.sjo.org/findadoctor or call 714-633-DOCS (3627).

Awards & Accolades

We are committed to providing the very best medicine has to offer in a healing environment focused on treating the whole person: body, mind and spirit. We're proud to announce that this unwavering dedication has earned St. Joseph Hospital these distinctions:



St. Joseph Hospital is accredited by The Joint Commission



In Becker's *Orthopedic & Spine Review*, St. Joseph Hospital is one of just 23 hospitals nationwide and the only Orange County hospital recognized for its "Great Orthopedic and Spine Program."



Selected by the National Cancer Institute (NCI) to participate in its Community Cancer Centers Pilot Program (NCCCP). St. Joseph Hospital was the first hospital on the West Coast named to participate in this prestigious program.



Achieved Magnet designation for nursing excellence, the highest designation in the nursing profession.



St. Joseph Hospital has received the highest ranking for Adult Cardiac Surgery from The Society of Thoracic Surgeons (STS). In an analysis of U.S. hospitals from July 1, 2008 to June 30, 2009, the STS found that just 15% of hospitals were deserving of the top-tier, 3-star rating, based on complication and mortality rates and adherence to evidence-based care.



Awarded 2007, 2008 and 2009 Gallup "Great Workplace" Award for employee engagement – only 20 companies worldwide selected.



Baby-Friendly USA

In 2009 St. Joseph Hospital underwent a rigorous survey to become Orange County's first hospital and one of just 80 nationwide designated "Baby Friendly." St. Joseph Hospital has ranked number one among Orange County hospitals for two consecutive years for the highest breastfeeding rates.



In 2009, Professional Research Consultants (PRC), an independent, national research organization, named St. Joseph Hospital a "5-Star Award Winner" reflecting the highest possible rating by St. Joseph Hospital's Medical Staff in 10 areas: Radiology Services, Nursing Care, Laboratory Services, As a Place to Practice Medicine, Overall Quality of Care, Medical Records, Pathology Services, Anesthesia Services, Emergency Services and Surgical



St. Joseph Hospital is a certified Primary Stroke Center and a designated Stroke-Neurology Receiving Center.

Awards & Accolades Continued



The St. Joseph Hospital Chest Pain Center received its first full, three-year accreditation from the Society of Chest Pain Centers. Accreditation demonstrates a commitment to improve quality outcomes.

“SUPERIOR”

Achieved “Superior” rating in overall patient experience by CalHospitalCompare.org, which offers comparisons of hospitals to help consumers choose a hospital based on its performance in key areas.



More than 60 physicians on the St. Joseph Hospital Medical Staff were named by the Orange County Medical Association and recognized in Orange Coast magazine as 2009 Physicians of Excellence for their achievements.

“Why Not the Best?”

WhyNotTheBest.org is a new website of the non-profit Commonwealth Fund that compares care at 4,500 U.S. hospitals using key measures on healthcare quality from federal government data. St. Joseph Hospital scored in the top 10 percent of hospitals in the country.



St. Joseph Hospital was awarded a three-year Accreditation with Commendation from The American College of Surgeon’s Commission on Cancer, the nation’s accrediting body for cancer programs. St. Joseph Hospital achieved commendation status in all nine categories of the survey evaluation with no deficiencies cited.



In 2009, St. Joseph Heritage Medical Group was named a Top Performer by Integrated Healthcare Association based on clinical quality, patient experience, information technology-enabled systems and coordinated diabetes care.



In 2009 St. Joseph Heritage Medical Group received a “Five Star Service Loyalty and Endorsment 2008” award from Avatar International, an independent research firm with a national database that evaluates patient satisfaction.



Based on St. Joseph Hospital’s demonstrated track record of favorable outcomes in bariatric surgery, the American Society for Metabolic and Bariatric Surgery (ASMBS) has named St. Joseph Hospital a Bariatric Surgery Center of Excellence.



In 2009 St. Joseph Heritage Healthcare received the American Diabetic Association’s Education Recognition Certificate. This assures that the diabetes self-management education programs meet or exceed national standards.



St. Joseph Heritage Medical Group (SJHMG) has been recognized as a Physician Practice Connections® – Patient-Centered Medical Home (PPC-PCMH) by the National Committee for Quality Assurance (NCQA). The medical group joins nearly 10,000 physicians recognized by NCQA in the areas of diabetes care, cardiovascular care, back pain care and practices that systematically provide preventative and chronic care.



In 2010 St. Joseph Hospital was named one of the 10 most trusted brands in Orange County, according to an independent survey of consumer attitudes and opinions conducted by The Values Institute at Santa Ana-based DGWB Advertising and Communications and OC METRO.

St. Joseph Health System

St. Joseph Hospital of Orange is a ministry of the St. Joseph Health System (SJHS). SJHS is an integrated healthcare delivery system providing a broad range of medical services. The system consists of 14 acute care hospitals, as well as home health agencies, hospice care, outpatient services, skilled nursing facilities, community clinics, and physician organizations. SJHS is organized into three regions -- Northern California, Southern California and West Texas. www.stjhs.org

SJHS Health Ministries:

Southern California (4)

- Mission Hospital - Mission Viejo
 - Mission Hospital at Laguna Beach - Laguna Beach
- St. Joseph Hospital - Orange
- St. Jude Medical Center - Fullerton
- St. Mary Medical Center - Apple Valley

Texas (5)

- Covenant Children's Hospital - Lubbock
- Covenant Hospital Levelland - Levelland
- Covenant Hospital Plainview - Plainview
- Covenant Medical Center - Lubbock
- Covenant Medical Center Lakeside - Lubbock

Northern California (5)

- Petaluma Valley Hospital - Petaluma
- Queen of the Valley Hospital - Napa
- Redwood Memorial Hospital - Fortuna
- Santa Rosa Memorial Hospital - Santa Rosa
- St. Joseph Hospital - Eureka