Access to Physician Connect

To become a user of Physician Connect to view your patient information and clinical results, you must be associated with a physician who is on staff at St. Joseph Hospital.


2. Click on “Click here”, to print the Security Access Forms.

3. Fill out the SA forms and follow the instructions on the Fax cover sheet.

4. You should get your login information via fax within 3 days.

5. If you do not receive information within 3 days, please call HealthVision Customer Support @ (866) 606-4608.
How to Access and Review Patient Information in Physician Connect

Step 1
• Open your internet browser (I.E. or Firefox) and go to www.sjo.physconnect.org
• Enter your user name and password
• If you need additional assistance, please call
  Vira Estrada-Morse (714) 771-8000 x17870

Step 2
Click “Patient Data” from menu on the left of the screen.

Step 3
Enter patient’s last name, first name & click “Search”

Step 4
• Click on appropriate patient – identify by name and birth date; If you hover over the you will see the MM#
• Select a reason why you are viewing the patient information.
• Clinicians: Click on “Authorized clinician performing other job duties” & click “OK” (This step is done because you are not the physician of record)
• Non-Clinicians: Click “Authorized non-clinician performing other job duties”

Step 5
• The screen will display a spreadsheet with dates and results. If it doesn’t, click on “Results Viewer” on the left hand side of the screen.
• Scroll up and down to find information. Bolded headers are displayed for types of information (i.e. Radiology, CBC, Ultrasound)

Click on the result and the additional information will display in another window.

Step 6
Logging Off
Find scroll bar on left side of screen, scroll down & click “Logoff”